

Certified TechOps and Cloud Fundamentals Expert (CTCE)

Build your technical operations expertise through these four essential stages.



1



ITIL Foundation

- Understand service management frameworks
- Apply IT delivery and support best practices
- Improve IT processes and customer service

2



Project Management (PMP)

- Plan and organize projects effectively
- Manage resources, timelines, and stakeholders
- Deliver successful project outcomes

3



Security Incident Response

- Identify and contain security threats
- Perform threat analysis and investigation
- Remediate incidents to restore operations

4



SOC Fundamentals

- Monitoring systems
- Analyze security alerts and anomalies
- Support rapid threat detection and response

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